



Each day we are learning more about the coronavirus (COVID-19) and how it is impacting communities where we live and work. For Lionheart that means understanding how it affects our employees and patients and making the necessary adjustments to ensure the health and safety of all.

As a valued member of the Lionheart family, we wanted to take a moment to reach out to you and assure you of the precautions we are taking regarding the impact of the coronavirus (COVID-19) in our store. Our team has been encouraging our staff to practice safe, healthy hygiene for their own sake as well as the health and well-being of our patients, based on the best guidance from the Centers for Disease Control and Prevention (CDC) and our local and state health departments. We have instructed all employees to stay home if they feel sick or are returning from an area of the world identified as posing a coronavirus-related risk. Per CDC recommendations we are asking employees who have traveled to such locations or have been exposed to others who have traveled to such locations, to self-quarantine.

Our goal is to provide uninterrupted access to your medicine, when and where you need it.

What We're Doing:

- Instructing all employees to wear gloves at every transaction.
- Limiting patient contact with our in-store materials (jars, containers, product etc.) Any needs you may have our budtenders will be glad to assist you with.
- Additional sanitizing procedures to ensure a high level of safety within our store.
- We are monitoring new developments so that we can quickly adapt and continue to provide our patients with the medicine they need and have the best possible experience.

We recognize this is a challenging time for all, and we remain deeply committed to the safety of our patients, employees, and communities. Our patients are the heart of our company and we look forward to welcoming and serving you.

Sincerely,

Lionheart Caregiving